



Elite Industrial Supplies Ltd



Quality Statement

Elite Industrial Supplies Limited operates through its main distribution and sales site at Lea Green Business Park in St Helens, Merseyside.

The prime activity of Elite Industrial Supplies Limited is the manufacture and distribution of uniforms, workwear and personal protective equipment.

Every area of Elite Industrial Supplies Limited adopts a positive approach in order to consistently provide the highest quality of service to its customers.

Elite Industrial Supplies Limited will :-

- Strive to exceed the expectations of our customers by adopting a pro-active approach to maintaining customer satisfaction.
- Improve our customer service, sales and performance over the long term by focusing on efficient and effective resource management and by promoting our technical expertise.
- Establish a company culture that embraces a commitment to continual improvement, by building and maintaining an environment in which all employees are actively involved.
- Promote communication and ownership throughout the workforce, with every employee working to achieve the quality ideal of 'right first time, every time'.
- Improve competency and awareness through ongoing development, training and evaluation of all employees.
- Ensure compliance with all relevant Health & Safety, and Environment legislation and Codes of Practice.

The Company is fully committed to achieving the objectives outlined above, through the implementation and continual process monitoring of our Quality Management Systems. Through the guidance and leadership of our management team, we will ensure that the concept of quality is applied and understood by all.

Signed Date.....
David Butterworth
Managing Director