

## Our vision, aims and objectives.

## Vision

The vision of Elite Industrial Supplies is to continue our sales growth and consolidate our existing business by continuing to provide excellent service, quality of product and a competitive pricing structure. This will ensure that all customers, suppliers and stakeholders of Elite Industrial enjoy stability in both supply and employment leading to a stronger all round business.

## **Aims and Objectives**

- Continue to provide service levels "second to none".
- Ensure quality of product is maintained on all products.
- Maintain a pricing structure that ensures Best Value to our customer base.
- > Ensure financial stability to provide job security for all our employees.
- Ensure a safe and motivational working environment for all our staff.
- > Deal with any complaints quickly and efficiently.
- Support the local community through our Corporate Social Responsibility Policy.